

Blessed Little Grooming Company, LLC Release Form

I do hereby entrust my pet(s) to Blessed Little Grooming Company, LLC for the purpose of grooming my pet(s). I understand the policy guidelines as follows.

1. BLESSED LITTLE GROOMING COMPANY, LLC will be held harmless from damage, loss or claims arising from any known or unknown preexisting condition of my pet(s). The terms: special services or handling shall include but not limited to veterinary emergency services in the event the client is not available. Client authorizes BLESSED LITTLE GROOMING COMPANY, LLC to act on his or her agent in the event of emergency and agrees to pay all costs incurred. Any/all damages or claims shall include but not limited to advanced age, neurosis, illness, previous injury, skin or coat conditions, or any other medical condition.

2. Neglect of the pets coat can be cause for problems after grooming such as clipper rash, or brush irritation. BLESSED LITTLE GROOMING COMPANY, LLC Is not responsible for any reactions the pet(s) may have if not exposed to regular Grooming.

3. The owners and employees of BLESSED LITTLE GROOMING COMPANY, LLC makes their best effort to interpret the grooming instructions given. All grooming is guaranteed for 72 hours. Anything that is brought to our attention, within reason, will be fixed free of charge. After 72 hours, any work done will be charged an additional groom price.

4. Accidents happen. If your pet is injured while in the care of BLESSED LITTLE GROOMING COMPANY, LLC we will notify you immediately. If it's found to be at the fault of the owners or employees of BLESSED LITTLE GROOMING COMPANY, LLC, BLGC, LLC, will pay for any and all medical expenses.

5. BLGC, LLC has the right to refuse service to anyone who repeatedly brings in neglected pets or is verbally or physically abusive to anyone on the premises. This includes their own pets.

6. Owners assume all risks when using the self service tubs and equipment. Only equipment we provide may be used in the self wash excluding owners shampoo.

7. We offer complimentary post grooming photos of your pets at our discretion. Photographs of pet's visits to the salon may be used in web and print publications. If you do not want photos taken of your pet(s), circle to opt out: NO PHOTOS

I, the undersigned, have read and understand and agree to the above terms and my right and obligation for the grooming and maintenance of my own pet(s) for and in consideration of the grooming services of BLESSED LITTLE GROOMING COMPANY, LLC

Printed Name _____ Signature _____ DATE _____

Cancellation notices

Because we work by appointment we appreciate notice by end of business day prior to appointment day. This enables us to fill your appointment time.

I understand emergencies happen and while last minute cancellations are a part of life, we expect them to be uncommon. If you have a habit of forgetting appointments, no worries, we can set up text or email reminders! For clients with a track record for missing appointments or anyone who no calls/no show we will require a deposit for future appointments to cover our loss of time.

Appointment scheduling

Appointments are scheduled on the quarter to half hour. Please allow 3-4 hours for most appointments. If you have a deadline to make please notify us of this at time of scheduling and again at drop off so we can do our best to accommodate you. If you need to schedule a full day appointment let us know so we can set aside space for your pet to stay comfortable before and after their grooming and allow for potty breaks.

Potty policy

Please make your best effort to potty your pets before your appointment. We ask that you potty your dog behind our building and not out front. If your dog has an accident, please ask for supplies to clean it up, (we offer them free of charge, the “mess kit” is located in the front room near the counter). We like our neighbors and we want them to like us. If your pet hasn't done their business, let us know so we can walk them in the space in the back. While we understand accidents happen, it's much more difficult to clean up an accident in the kennels.

Leash policy

For the safety and comfort of the clients of neighboring business, our own clients and my personal sanity, please have your pet on a leash or carrier when entering or exiting the salon. If you forget your leash, pop in and ask for a loaner. The parking lot can get busy and I would be devastated if something happened to your pet. For the safety of pets, employees and customers, NO RETRACTABLE LEASHES please.

Vaccine policy

It is our policy to allow medical professionals to determine which vaccines your pet needs. It is up to you and your veterinarian to provide a safe level of protection for your dog.

Aggressive dogs

While we accept all dog breeds, if your dog is known to have aggression please let us know ahead of time so we can safely accommodate them.

Payment

We accept credit or debit cards or cash. Sorry no checks. Payment is due at the time of services rendered unless prior arrangements have been made.

Photography and video

We reserve the right to photograph/video your pet for use in promotional material. You can choose to opt out on the new client form.

Signature _____ date _____